



# North Carolina Association for Healthcare Quality

Healthcare Professionals Dedicated  
to Delivering the Best of Care.

## **Presents: CPHQ: JUMPSTART!**

A series of 5 Web-conducted seventy-five minute sessions, each with time for Q & A, aimed at the professional preparing for CPHQ Certification or the professional seeking a current comprehensive look at the field of Healthcare Quality

**\*\*This activity will be submitted to NAHQ for CPHQ continuing education credit\*\***

Janet A. Brown, BA, BSN, RN, CPHQ, FNAHQ



Janet Brown is well known in the field of healthcare quality as a consultant and educator. She is the author of *The Healthcare Quality Handbook: A Professional Resource and Study Guide*, in its 23<sup>rd</sup> Annual Edition, and has taught more than 100 Workshops nationally for healthcare quality professionals preparing for the CPHQ Certification Examination. She is also co-author of *Managing Managed Care II: A Handbook for Mental Health Professionals*, in its second edition, and a complementary Casebook. Janet is owner of JB Quality Solutions, Inc., and has been actively involved with healthcare organizations making strategic system changes for quality improvement, resource and risk management, and managed care. She is a Past President and current Fellow of the National Association for Healthcare Quality, was the first Chair of the National Healthcare Quality Foundation, and is a recipient of NAHQ's National Distinguished Member Award.

### **Cost Information:**

**NCAHQ Members: Register for the entire series at the low cost of \$100 or \$25/session**

**Non-Members: Register for the entire series at a cost of \$125 or \$30/session**

**1.5 CPHQ CE/session**

Registration available at [www.NCAHQ.org](http://www.NCAHQ.org) August 11, 2008

### **Webinar Dates and Times:**

**Mark Your Calendars!**

**September 11, 2008 3-4:30pm EDT**

**October 9, 2008 3-4:30pm EDT**

**October 23, 2008 3-4:30pm EDT**

**November 6, 2008 3-4:30pm EST**

**November 20, 2008 3-4:30pm EST**

### **WHO SHOULD ATTEND?**

- Quality Management Professionals
- Utilization/Care/Case Management Professionals
- Risk Management Professionals
- Patient Safety Officers
- Medical Staff Management Professionals
- Physicians
- Health Information Professionals
- Other Healthcare Professionals

**Please join us for this exciting educational opportunity!**